

Welcome to Improvement East

Improvement East

Partnership for Improvement and Efficiency

Who are we?

We are a partnership of authorities in the East of England – councils and fire and rescue services. We are run by authorities for authorities, providing a combination of returnable investment and free support to enable them to build their capacity to improve and transform service outcomes and levels of efficiency. We also work closely with partners in health, police and the voluntary sector. We are politically led and part of the East of England Local Government Association.

How can we help?

Local services need to innovate to respond to the demands of reduced spending and increasing demand for higher quality, more personalised services. Our team of senior relationship managers supports authorities and their partners to improve performance, achieve efficiencies and transform services. Such as....

Saving money & maximising return on investment

We have a great track record of delivering cashable savings, saving the tax payer £9 in every £1 spent.

Generating new ideas

We are at the forefront of challenging issues working across organisational boundaries, leading new thinking and helping you learn from others to innovate and transform the way you do things.

Delivering improved outcomes

We concentrate on activities which not only drive efficiencies but also achieve better and more sustainable outcomes for citizens, communities and businesses.

Turning ideas into delivery

We turn creative thinking and insight into delivery by finding the right solutions to complex challenges.

Tell me more...

... so what support can Improvement East Offer?

1

Free Offer

– available to all authorities – sharing knowledge, tools, techniques and best practices:

- on-line information services such as the Procurement Hub
- network groups covering key areas of interest to our partners – Financial Management, Rationalisation of Assets and Procurement
- events, conferences and networking opportunities
- a connection to the wider work of the LG Group, including peer reviews, information and data services and East of England LGA training and support opportunities.

2

Innovation & Transformation Offer

– delivering efficiency savings and real improvements to projects:

- collaborative procurement
- rationalising public assets
- preventing unnecessary costs in key services, primarily social care and health costs and waste management.
- creating new enterprises to deliver services.

3

A Sector-Led Recovery Offer

– for authorities or services in difficulty

- work with the authority and other partners to identify key problem areas
- the development of a bespoke package of support
- offer financial assistance to accelerate recovery.

Get in touch – we'd love to hear from you. To learn about our full offer visit our website or contact us for a discussion.

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