

Welcome to Improvement East

A handy guide to who
we are, what we do and
how we can help you.

Improvement
East

Partnership
for Improvement
and Efficiency

Authorities in the East of England do an excellent job providing services to local people, but there is pressure and a desire to do better.

The expectations of our communities are always growing. Change is constant. Funding is tight, cuts are inevitable and the pressure is on to reduce costs. Authorities are expected to do more for less.

That's why Improvement East is here to help.

Who are we?

We are a partnership of all authorities in the East of England - councils and fire and rescue services. We have funding of £21.7million over three years to help to deliver better services for local people as efficiently as possible.

We are run by authorities for authorities, providing funding and other resources to enable them to take responsibility for improving

themselves. These authorities decide on priorities and we act as a hub to co-ordinate and facilitate action. Your elected Members and your Chief Executive are already actively engaged within Improvement East.

We are NOT a government quango, an external consultancy, a regulator or an assessor.

“The Use of Resources workshops were an opportunity to validate our improvement programme against the key lines of enquiry and that of our peers.”

Dacorum Borough Council

How can we help?

We support authorities to improve performance and achieve efficiencies in all areas by:

- Co-ordinating a joint response to shared needs to avoid duplication of effort and expense - for example; programmes on equalities and business process improvement
- Providing tailored support to areas where performance needs to improve - for example; mentors and peer support to individual authorities
- Facilitating opportunities for collaboration and knowledge sharing between authorities across the region such as on 'Total Place' and 'Leadership of Place' programmes
- Offering funding opportunities to programmes and projects that meet the region's needs like children's services and adult social care.

“The ‘Summer Picnic’ has proved to be timely and flexible; it has enabled us to continue to meet officer training and development needs which will ultimately improve this authority's delivery of services to the customer.”

Forest Heath District Council

What can we offer?

This is a small snapshot of what we do...

- We support authorities to develop the 'Leadership of Place' (Total Place) approach – transforming the way they work and preparing for challenges ahead
- We offer a '21st Century Councillors' programme to develop capacity and leadership of local authorities, including strengthening the role of front-line councillors
- We support Members and officers involved in building and strengthening economic development capacity, including helping to access EU funding, training and help with local economic assessments
- We work with Adult Social Care Directors and the Joint Improvement Partnership to develop and implement projects to tackle areas such as dementia, personalisation and long-term conditions
- We help the region's authorities to work smarter - identifying potential to be more efficient and supporting practical initiatives that will save money, without lowering service
- We have developed an on-line procurement hub - where all authorities can access the national best value deals on goods and services and we support collaborative procurement between authorities
- We will provide funding for projects and innovation that delivers efficiency savings for your authority including helping fund new shared services.

Why it's worth getting in touch

People working in every local authority and fire and rescue service can call on our support for their local needs.

Most of the help we provide is **free**. Find out what's on offer on our website or contact us for a discussion.

We can help you to:

- Save money - developing and buying services together reduces costs to individual authorities and makes the most of shared buying power
- Learn from others and improve the services that you deliver
- Innovate and transform the way you do things.

“I would have to go some to beat the prices offered by the MoD framework which I found through the Improvement East Procurement Hub - a good example of the Hub paying its way!”

Suffolk Coastal District Council

And there is
so much more.
To learn about
our full offer of
support visit:
**www.
improvementeast.
gov.uk**

Get in touch.
We'd love to hear
from you.

www.
improvementeast.
gov.uk

Improvement East was set up to support every local authority and fire and rescue service across the East of England. Make use of us while you can. Find out what's on offer on our website or contact us for a discussion about your needs and plans.

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