



Improvement East Project Evaluation Form

Section 1: Project overview

Project title	Capacity and Skills – Part 2 (managed by Skills for Care)
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Lead authority	Peterborough City Council
Lead officer contact details	Director of Adult Social Services, Peterborough – Denise Radley denise.radley@peterboroughpct.nhs.uk
Partner authorities involved	JIP Core Group Eleven DASS (East of England) Department of Health East of England RIEP Regional SHA SCIE Care Quality Commission GO East NHS East of England IDeA Skills for care CSED
Project description, purpose and outcomes	The programme has supported leadership and management development for people working in private, voluntary and statutory social care services. In addition to this, the programme has support the development of resources to allow local authorities to commission workforce activity based on local need through improving data collection and input into the national minimum data set for social care (NMDS-SC).

Section 2: Final status

Original budget	Funding for £191,000 was received from Improvement East, £75,000 of which supported part two. Combined with funding from Skills for Care (via the Department of Health), total budget for this project was £125,000.
Actual total cost	The full £125,000 has been spent
Cost savings and efficiencies	<u>The project has met its objectives</u> Increase the leadership and management skills for the social care

achieved	<p>workforce in the region – this includes the ability of social care providers to meet the needs and requirements of the transformation agenda – 300 provider managers have received coaching via a workshop.</p> <p>To deliver an increase and an improvement in the social care workforce information in the region, thus significantly improve the regional ability to plan and commission appropriate workforce development activity to improve the ability of people working in the social care sector to meet the needs of people who use services and carers</p> <p>In terms of costs savings the work stream to support the national minimum dataset for social care will have made cost savings by making more local authority workforce information available to the Department of Health. This will have a bearing on whether DH decide that NMDS-SC will be the sole provision of social care information to them and the sector. This will in turn alleviate the need for local authorities to complete their SSD001 return to the DH – a significant area of work for local authorities to complete each year.</p>
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Original estimated end date	March 2010
Actual end date	March 2010

Section 3: Achievements and learning

Were the original objectives achieved?	<p><u>The project has met its objectives</u></p> <p>1) Increase the leadership and management skills for the social care workforce in the region – this includes the ability of social care providers to meet the needs and requirements of the transformation agenda – 300 provider managers (attendees) have received coaching via 20 workshops. This is captured in the final evaluation report that has been produced by the contractors.</p> <p>2) To deliver an increase and an improvement in the social care workforce information in the region, thus significantly improve the regional ability to plan and commission appropriate workforce development activity to improve the ability of people working in the social care sector to meet the needs of people who use services and carers. All 11 Local Authorities in the Eastern Region have engaged in the NMDS-SC work, 2 local authorities have the bulk of their workforce information on the system, and the remaining 9 authorities have more information on the system as a result of the work as well as now being in position to upload additional data. The cluster group meeting have taken place 5 times with local</p>
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	<p>authorities in the region. Information that will be captured relates to job roles, qualifications, vacancy rates, pay rates and other areas. Local Authorities will be able to use NMDS-SC workforce information as part of an integrated local area workforce strategy approach to workforce planning and commissioning. In addition NMDS-SC information will have enhanced the joint strategic needs assessment of each local authority.</p>
<p>Were the end users/clients satisfied with the project?</p>	<p>End users were satisfied. Local Authorities have been complimentary about NMDS-SC work.</p> <p>Evaluations from workshops for managers have been positive, and this is reflected in the final evaluation report.</p>
<p>Lessons learned: project planning</p>	<p>All objectives achieved to timescales and budget.</p>
<p>Lessons learned: effectiveness of project</p>	<p>We have significantly improved the regional ability to plan and commission appropriate workforce development activity to improve the ability of people working in the social care sector to meet the needs of people who use services and carers. All 11 Local Authorities in the Eastern Region have engaged.</p>
<p>Were any unexpected opportunities identified and realised?</p>	<p>N/A</p>
<p>What went right?</p>	<p>Project achieved the original objectives</p>
<p>What went wrong?</p>	<p>N/A – the project achieved its objectives, all partner agencies that needed to engage did so.</p>
<p>Were risks identified and mitigated?</p>	<p>N/A</p>
<p>What could have been done to improve the project?</p>	<p>Project has achieved original objectives</p>

Section 4: The future

Would the project merit evaluation in the future?	N/A
Has learning been shared? How will it be?	Learning has been shared across local authorities in the Eastern region. The data and analysis provided by the NMDS-SC system is available on request.

Section 5: Improvement East performance

Please comment on the effectiveness of Improvement East throughout the project	No issues or concerns
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Section 6: Cluster evaluation

Comments from the Cluster:	<i>This section to be completed by the relevant Improvement East Cluster Group.</i>
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