Practical help
publication guide

2009

A local authority guide to Energy Saving Trust resources and support

energy saving trust®

Overview of Energy Saving Trust support programmes for local authorities

The Energy Saving Trust is an independent organisation funded by the private sector and government. We are a leading organisation working towards the government's target of reducing UK emissions of carbon dioxide (CO_2) by 80 per cent by 2050.

We support and advise individuals and organisations to help them integrate energy efficiency and renewable energy in to their homes and buildings. Local authorities are key partners in helping us to achieve this.

A range of programmes and services are available for local authorities to help reduce CO_2 emissions. Many are tailored specifically for local authorities, others can be tapped into as required.

Practical help

Our central support and advisory service for local authorities

Practical help is a one stop shop of advice, support and information for local authorities in the UK. Our telephone and email advice service offers free consultancy on any issue relating to climate change, the domestic use of sustainable energy and domestic road transport. We also visit councils across the UK providing free presentations and workshops on issues from engaging Councillors and senior managers to advising your planning department on the latest best practice. For further information on the services we can provide, see the 'How can we help?' section on page 4.

Local authority one-to-one support

An in depth, two year support programme for local authorities in England, Northern Ireland and Wales

Our one-to-one support programme mainstreams sustainable energy throughout the council – from drafting an action plan, to implementation, review and refinement. It aims to help local authorities reduce area-wide carbon emissions and demonstrate local leadership in addressing climate change. It is currently helping over fifty local authorities via our Energy Saving Trust advice centres. The programme will provide crucial support in helping to deliver on Local Area Agreement carbon reduction targets. It will also help with the Comprehensive Area Assessment by showing concrete evidence to the Audit Commission of a council's commitment to tackling climate change.

Support for local authorities in Scotland

A range of support services are available for local authorities in Scotland

In Scotland, the Energy Saving Scotland advice centres offer strategic support, advice and signposting on sustainable energy issues to all local authorities. Key support is provided to assist in the development of Scotland Climate Change Declaration action plans, to increase staff knowledge through the Energy Saving Trust energy awareness training, to assist in the preparation of strategies and to deliver on-the-ground projects. From the main Scotland office, the CERT Strategy Manager works with the network

of advice centres to help local authorities identify opportunities for using CERT funding and promote CERT activity in their areas. Also, in the Scotland office, the Schools Renewables Development Officer is seeking to maximise the uptake of Low Carbon Buildings Programme funding by Scottish local authorities and helping them to obtain match funding. The Schools Renewables Development Officer also raises awareness of sustainable energy issues through educating and demonstrating the value to school pupils,staff and parents of micro-renewable installations.

Keeping it local

Support for councils and people in the local area

'Keeping it local' is a key feature of our services. Our network of 21 advice centres throughout the UK play a unique role in supporting local authorities. As well as the one-to-one support programme and local advice to councils, the network has been advising the public for many years. Our centres advise on greener personal transport choices, working with communities and supporting the targeting and communication of climate change messages to residents. To date advice centres have assisted over seven million customers - saving 12 million tonnes of CO_2 over the lifetime of their actions, as well as money off their bills.

Greener Communities

Our flagship service for community sustainable energy projects

Our centralised advice and support service works directly with community groups and organisations to help them take action to reduce CO_2 emissions. People come to the service for help and support with a wide range of initiatives including making their community building more energy efficient, bringing renewable energy to their community and helping local people save money on their fuel bills. We offer a variety of services to support any community energy initiative including a free helpline, energy training, help accessing funding sources, project planning and access to free expert support. Joining the network allows access to these and many more resources and also offers the opportunity to gain knowledge and experience from a number of ongoing community energy projects.

The Housing programme

Our expert technical team on new build housing and refurbishment

The Energy Saving Trust's Housing programme is at the forefront of the low carbon housing agenda and works to reduce CO_2 emissions from both existing and newbuild housing. Through working on real projects with experts in the field and trialling new low carbon building techniques and technologies, the Housing programme produces guidance that will help ensure that developments - whether newbuild or refurbishment - perform to the highest energy efficiency standards.

Energy services consultancy

Information, resources and free consultancy on setting up an energy services scheme

Energy services schemes are either partnerships between housing associations, local authorities and energy suppliers or stand alone projects established by interested organisations. They consist of a package of supply and efficiency measures and offer additional benefits to users, beyond simple energy supply, including advice and access to funding such as grants or interest free loans. Ideally they're provided by one company and the customer gets a single bill. We promote energy services in the domestic and small user sectors in the UK. We can help develop

an energy services scheme and can also offer free in-house consultancy and presentations.

Green fleet review

A free service to reduce CO_2 emissions from your vehicle fleet

Local authorities with a fleet of 50 or more vehicles, or 20 or more in Scotland, are eligible to sign up for a free green fleet review from the Energy Saving Trust. Green fleet reviews provide organisations with tailored fleet management advice to help lower running costs, reduce environmental impact and enhance corporate social responsibility (an average fleet of 100 vehicles could save up to £90,000 per year). They are carried out by specialists with a wide spectrum of experience working with a range of fleets. In addition to helping reduce area wide CO_2 emissions under NI186, the green fleet review will feed directly into efforts to reduce CO_2 emissions from local authority operations under NI 185. For smaller fleets we offer a free telephone advice and ebulletin service.

How can we help reduce CO_2 in your area?

Enquiries service

Ask us anything on climate change and sustainable energy

Whatever the question on climate change and sustainable energy use, the Practical help team has a great deal of experience of advising on local authority carbon reduction initiatives, strategies and projects and we have a wide range of resources, case studies and publications to help. No enquiry is too large or too small, we'll always be happy to help you out and we guarantee to respond within three working days.

Presentations

We can arrange a presentation to suit individual needs

Whether its an update on the latest policy drivers, a session to engage staff or councillors in the climate change agenda, or an update on the latest technical and practical solutions to climate change mitigation, we can arrange a presentation to inform council staff and members. This guide provides a list of the key presentations that we have delivered to local authorities.

Workshops

Workshops to progress climate change strategies and action plans

Our workshops generally take the form of a half day session with key staff and/or councillors from across your authority. We can tailor our workshops to suit individual needs although they will generally revolve around the three key themes;

- Engaging the council in the issue of climate change through an explanation of climate change science and the role of local authorities in tackling climate change.
- Developing a climate change strategy.
- Developing an implementation plan for a climate change strategy – identifying, prioritising and developing key actions, assigning responsibility and timescales.

Briefing notes and case studies

Best practice case studies and explanatory guides for local authorities

The Practical help team produce a wide range of briefing notes targeted at local authorities. Our publications are a key resource for local authorities taking action on climate change across all of their functions. This guide provides a comprehensive list of the briefing notes and case studies we have produced on everything from legislative drivers and developing a

climate change strategy, to integrating renewable energy and finding sources of funding. All of our publications can be accessed via our online publications database.

Technical guides

Detailed technical guidance for newbuild housing and refurbishment professionals

In addition to the publications mentioned above, we have a wide range of technical guides aimed at professionals in the housing industry. For example, the Energy Saving Trust has produced guidance on building to levels 3,4,5 and 6 of the Code for Sustainable Homes. We also have a wealth of guidance on every aspect of sustainable new build and refurbishment including practical and technical guides on heating, insulation, renewable energy, air tightness, lighting and appliances.

Local authority website and online tools

'Reducing CO_2 emissions in your local authority area – the guide' is a comprehensive online resource that focuses on the actions local authorities can take to reduce per capita CO_2 emissions. Available from April 09, the guide presents the actions the local authority can take in bite sized chunks. It outlines the impact of different actions against domestic, transport and commercial CO_2 emissions across the authority area.

The Energy Saving Trust website has a section dedicated to local authorities that is a key gateway to many of our services and resources. Our website contains information and guidance on how to reduce CO_2 emissions in the local authority area, information on the latest policy updates and information on funding.

Quarterly newsletter and monthly email bulletin

Our free quarterly newsletter provides a forum to showcase your local authorities climate change and sustainable energy initiatives, current policies, funding opportunities and Energy Saving Trust news. There is also a free monthly email bulletin for all the latest news and events as well as new information on funding and grants.

Helpful tools

Homes Energy Efficiency Database (HEED)

HEED is a key online resource for those responsible for the monitoring, reporting or targeting of energy efficiency. As of April 2008 the database held information on 7.6 million UK homes (29 per cent of the housing stock). Working with a variety of contributors, HEED is continuously acquiring new records.

Consumer segmentation

Our consumer segmentation, developed with Experian, identifies households with the best potential for generating carbon savings through targeted marketing activities. We can also provide bespoke data about energy saving, tailored to the local authority area.

The Energy Saving Trust consumer website

Our consumer website has a wealth of information for the general public

The Energy Saving Trust's website contains the 'carbon cutter'. This measures an individual's carbon footprint and creates a personalised action plan to help people cut carbon and save money. Other tools on the site include a tour of an interactive house which shows the full range of energy saving measures, energy saving videos showing simple and practical ways to save energy in the home and a comparison site of Energy Saving Recommended products.

Contact information

To find out more about any of these services, please refer to the contact list on page 22.

Why take action on climate change?

Legislative drivers

Comprehensive Area Assessment and Local Area Agreements: including national indicator NI 186
How the CAA will affect climate change work and negotiating NI186 targets

Local Area Agreements: areas of activity through which local authorities can influence carbon dioxide per capita
Areas of activity through which local authorities can meet NI186 targets

Local Area Agreements - Cheshire County Council
A case study on the pilot round of LAAs for a county council

Local Area Agreements - Essex County Council
A case study on the pilot round of LAAs for a county council

Local Area Agreements - London Borough of Islington
A case study on the pilot round of LAAs for a London borough

Local Area Agreements - North Somerset Council
A case study on the pilot round of LAAs for a district council

Local Area Agreements - Wyre Borough Council (Lancashire)
A case study on the pilot round of LAAs for a district council

Legislative drivers in England: overview for local authorities on sustainable energy
Sustainable energy and climate change legislation and duties in England

Legislative drivers in Scotland: overview for local authorities on sustainable energy
Sustainable energy and climate change legislation and duties in Scotland

Legislative drivers in Northern Ireland: overview for local authorities on sustainable energy
Sustainable energy and climate change legislation and duties in Northern Ireland

Legislative drivers in Wales: overview for local authorities on sustainable energy
Sustainable energy and climate change legislation and duties in Wales

Legislative drivers for the use of renewable energy
Legislation and policy affecting local authorities on renewable energy

Legislative drivers for the use of renewable energy: a summary
Short summary to renewable energy and what a local authority can do about it

Energy White Paper 2007
Summary of relevant areas of the White Paper for local authorities

England
Wales
Scotland
Northen Ireland

Publication type	Region	Date completed
Briefing note	England	April 2008
Briefing note	England	April 2008
Case study	England	April 2008
Case study	England	April 2008
Case study	England	April 2008
Case study	England	April 2008
Case study	England	May 2008
Briefing note	England	June 2008
Briefing note	Scotland	September 2008
Briefing note	Northen Ireland	September 2008
Briefing note	Wales	August 2008
Briefing note	England, Wales, Scotland, Northen Ireland	January 2008
Summary	England, Wales, Scotland, Northen Ireland	January 2008
Briefing note	England, Wales, Scotland, Northen Ireland	June 2007

Local authority power of well-being - England and Wales
Using the power of well-being to deliver sustainable energy objectives

Local authority power of well-being - Scotland
Using the power of well-being to deliver sustainable energy objectives

EU Energy Performance of Buildings Directive - Implementation in England and Wales
Summary of the directive, including EPCs and implications for social housing

EU Energy Performance of Buildings Directive - Implementation in Scotland
Summary of the directive, including EPCs and implications for social housing

Developing a climate change strategy

Developing a strategic approach

Reducing CO_2 emissions in your local authority area - the guide
Focusing on actions local authorities can take to reduce per capita CO_2 emissions

Developing a climate change strategy
Guidance for local authorities and housing associations

Climate Change Strategies - Aberdeen
How Aberdeen City Council developed its Climate Change Action Plan

Climate Change Strategies - East Riding of Yorkshire
How East Riding of Yorkshire's developed their strategy

Climate Change Strategies - Shropshire
How Shropshire County Council developed its corporate strategy

Sustainable energy strategies
Provides guidance on what areas can be influenced and introduces strategies

Sustainable energy strategies - Cornwall
How the Cornwall Sustainable Energy Partnership developed its strategy

Sustainable energy in practice - The London Borough of Lambeth
How Lambeth developed a strategic approach to housing projects

Gaining political/corporate support

Establishing effective cross-departmental partnerships for tackling climate change
Using internal partnerships to further sustainable energy objectives

Publication type	Region	Date completed
Briefing note	England, Wales	August 2006
Briefing note	Scotland	December 2007
Briefing note	England, Wales	September 2008
Briefing note	Scotland	September 2008
Web based resource	England	Coming in April 2009
Briefing note	England, Wales, Scotland, Northen Ireland	June 2007
Case study	Scotland	November 2003
Case study	England	May 2005
Case study	England	December 2005
Briefing note	England, Wales, Scotland, Northen Ireland	August 2207
Case study	England	January 2005
Case study	England	February 2008
Briefing note	England, Wales, Scotland, Northen Ireland	July 2007

Establishing effective cross-departmental partnerships for tackling climate change - summary
Introduction for senior level staff

Scrutiny and overview

Climate change and sustainable energy: information for scrutiny members and policy reviewers
Guidance on a scrutiny process for climate change and sustainable energy

Climate change and sustainable energy: information for scrutiny members and policy reviewers: summary
Guide to scrutiny of climate change for senior level staff and members

Engaging regional stakeholders

Overview of sustainable energy organisations
Brief and simple visual introduction to the main organisations in this field

Working in partnership
How councils can partner with other organisations to tackle climate change

Staff training/engagement

Energy champions - how they can benefit your organisation
An overview of how energy champions can help a local authority

Energy champions - Lochaber
This scheme trains volunteers to provide advice to the community

Internal partnerships - Nottinghamshire
Describes Nottinghamshire's internal corporate Working Group on Energy

Internal partnerships - Uttlesford
Describes a cross-department group that includes the wider constituency

Energy awareness training - Fife
Shows how to use an energy awareness training in a large campaign

Taking action

Housing - existing stock

(For the full range of technical publications please visit the website)

Housing standards in England
A guide to the different housing standards in England

Publication type	Region	Date completed
Summary	England, Wales, Scotland, Northen Ireland	July 2007
Briefing note	England, Wales, Scotland, Northen Ireland	January 2008
Summary	England, Wales, Scotland, Northen Ireland	January 2008
Briefing note	England, Wales, Scotland, Northen Ireland	July 2008
Briefing note	England, Wales, Scotland, Northen Ireland	September 2008
Briefing note	England, Wales, Scotland, Northen Ireland	September 2008
Case study	Scotland	March 2008
Case study	England	October 2004
Case study	England	March 2006
Case study	Scotland	September 2008
Briefing note	England	November 2007

Housing Standards in Scotland
A guide to the different housing standards in Scotland

Housing Standards in Wales
A guide to the different housing standards in Wales

Homes Energy Efficiency Database (HEED): an overview
HEED provides information on the energy efficiency of UK housing stock

Affordable Warmth: an introduction
Looks at the causes, effects and what can be done to tackle this issue

Affordable Warmth - Doncaster
A case study examining Doncaster's approach to eliminating fuel poverty

Affordable Warmth - Lewisham
A case study on Lewisham's programme to eliminate fuel poverty

Affordable Warmth - City of Edinburgh's Affordable Warmth Strategy Development
A case study on the development of Edinburgh's affordable warmth strategy

Housing - hard to treat

Hard to treat homes - Servite Housing Association
A case study on Servite housing association's hard to treat homes project

Hard to treat homes - Conwy County Borough Council
A case study on the refurbishment of six hard to treat properties in Conwy

Hard to treat homes - Edinburgh's Top of Tenements project
A case study on the Top of Tenements demonstration project in Edinburgh

Hard to treat homes - Energy Heritage project
A case study on improving the energy efficiency of listed homes

The Tenements (Scotland) Act 2004
A summary of The Tenements (Scotland) Act 2004

Housing - new build

Building Regulations - England & Wales
Guidance on Part L1 of the Building Regulations in England and Wales

Building Regulations - Scotland
An overview of the Building (Scotland) Regulations 2004 (amended May 2007)

Publication type	Region	Date completed
Briefing note	Scotland	January 2008
Briefing note	Wales	July 2007
Briefing note	England, Wales, Scotland, Northen Ireland	January 2008
Briefing note	England, Wales, Scotland, Northen Ireland	October 2007
Case study	England	July 2003
Case study	England	November 2003
Case Study	Scotland	February 2004
Case Study	Scotland	December 2008
Case Study	Wales	July 2008
Case Study	Scotland	February 2008
Case Study	Scotland	January 2008
Case Study	Scotland	November 2007
Briefing note	England, Wales	March 2008
Briefing note	Scotland	December 2007

England ● Wales ● Scotland ● Northen Ireland

Building Regulations - Northern Ireland
An overview of Part F1 of the Northern Ireland Building Regulations (2006)

Housing - private sector

Private Rented Sector Guidance
Guidance on improving energy efficiency in the private rented sector

Setting up a private sector loan scheme
Advice on setting up an energy efficiency loan scheme for householders

Housing - social

Energy efficiency the guide
A comprehensive set of guidance for housing stock managers on reducing CO_2 emissions

Guidance on meeting the energy efficiency requirements of the Scottish Housing Quality Standard
A guide for local authorities, housing associations and RSLs

Sustainable energy in practice - the Cosy Homes project
A project to improve the energy efficiency of housing association properties

Planning and building control

(For the full range of technical publications please visit the website)

Planners support pack (England)
A comprehensive online resource for planners in England

Planners support pack (Scotland)
A comprehensive inline resource for planners in Scotland

Planning for climate change (Wales)
An overview of planning polcies to tackle climate change in Wales

Planning for climate change - new build
An overview of low carbon planning policies for new build dwellings

Planning for climate change - refurbishment (England)
Using the planning system to reduce CO_2 emissions from existing buildings

Planning for climate change - refurbishment (Scotland)
Using the planning system to reduce CO_2 emissions from existing buildings

Planning for climate change - refurbishment (Wales)
Using the planning system to reduce CO_2 emissions from existing buildings

Publication type	Region	Date completed
Briefing note	Northen Ireland	February 2007
Briefing note	England, Wales, Scotland, Northen Ireland	March 2007
Briefing note	England, Wales, Scotland, Northen Ireland	November 2006
Web based resource	England, Wales, Scotland, Northen Ireland	Updated quarterly
Briefing note	Scotland	March 2008
Case Study	Northen Ireland	September 2008
Web based resource	England	March 2008
Web based resource	Scotland	March 2008
Briefing note	Wales	Spring 2009
Briefing note	England	January 2008
Briefing note	England	September 2008
Briefing note	Scotland	September 2008
Briefing note	Wales	January 2009

The Code for Sustainable Homes
An overview of the Code for Sustainable Homes for new build housing

The Code for Sustainable Homes - Daventry District Council
Supplementary Planning Document on energy and development case study

Energy in planning and building control - Ebbw Vale
A case study of the Sustainable energy strategy for Ebbw Vale

Energy in planning and building control - Edinburgh
A case study on the Edinburgh Standards for Sustainable Building

Energy in planning and building control - Merton
A case study on the implementation of the 'Merton rule'

Energy in planning and building control - Milton Keynes
A case study on Milton Keynes' zero carbon growth planning policies

Energy in planning and building control - Tandridge planning appeals
A case study on unsuccessful appeals against the Merton rule in Tandridge

Energy in planning and building control - Uttlesford District Council
A planning policy to reduce CO_2 emissions from existing dwellings

Renewable and low carbon technology

(For the full range of technical publications please visit the website)

Local authorities' use of renewables - Enniskillen
A case study on a district council's use of solar hot water

Local authorities' use of renewables - Kingsmead School, Cheshire
Efficient and renewable technologies incorporated into a school development

Local authorities' use of renewables - Oakengates Leisure Centre wood fuelled heating system
A case study looking at the replacement of an oil fuelled heating system

Local authorities' use of renewables - Worcestershire's wood fuel project
A case study on a County Council's new wood-fired boiler

Energy services

Energy services - Directory
A comprehensive step-by-step guide to setting up energy services schemes

Energy services in Scotland
This describes different energy services schemes successfully run in Scotland

Publication type	Region	Date completed
	England, Wales, Scotland, Northen Ireland	
Briefing note	England	September 2008
Case Study	England	November 2007
Case Study	Wales	March 2008
Case Study	Scotland	February 2008
Case Study	England	November 2007
Case Study	England	November 2007
Case Study		January 2008
Case Study	England, Wales, Scotland, Northen Ireland	October 2007
Case Study	Northen Ireland	October 2004
Case Study	England	November 2004
Case Study	England	November 2004
Case Study	England	November 2005
Web based resource	England, Wales, Scotland, Northen Ireland	January 2007
Briefing note	Scotland	February 2008

Energy services - Affinity deal toolkit
Guidance on setting up an affinity deal or preferred supplier partnership

Energy services - Bro Dyfi Community Renewables Ltd
Describes the UK's first community owned wind turbine in west Wales

Energy services - Development of community heating in Southampton
One of the largest community heating and cooling networks in the UK

Energy services - Dundee
Describes Dundee City's well established preferred supplier arrangement

Energy services - Gigha Renewables Energy Ltd
Describes a community-owned, grid-connected wind farm in Scotland

Energy services - Greater London Energy Efficiency Network
A not-for-profit community energy club providing a range of services

Energy services - Kielder Community Enterprises Ltd
An energy services company set up to manage wood-fired district heating

Energy services - Mill Energy Services
A not-for-profit company set up to manage utilities for a refurbished mill

Energy services - St. Pancras Housing Association
Describes St Pancras Housing Association's combined heat and power plant

Energy services - Switch On: Wiltshire Wildlife Trust
Describes the creation of an advice service for the county

Community energy

Community energy in Scotland - Aberdeen City Council
How Aberdeen Council developed a strategic approach to community heating

Community energy in Scotland - Fife Council
How methane was collected from landfill to generate electricity and heat

Community energy in Scotland - Wick district heating scheme
An innovative way to tackle fuel poverty and benefit businesses

Engaging communities

Marketing energy efficiency measures and renewable energy technologies
How to use marketing to encourage take up of energy efficiency

Publication type	Region	Date completed
Briefing note	England, Wales, Scotland, Northen Ireland	September 2007
Case study	Wales	December 2007
Case study	England	October 2007
Case study	Scotland	March 2008
Case study	Scotland	September 2007
Case study	England, Wales, Scotland, Northen Ireland	February 2005
Case study	England, Wales, Scotland, Northen Ireland	September 2007
Case study	England, Wales, Scotland, Northen Ireland	September 2007
Case study	England, Wales, Scotland, Northen Ireland	February 2005
Case study	England, Wales, Scotland, Northen Ireland	August 2007
Case study	Scotland	September 2007
Case study	Scotland	December 2007
Case study	Scotland	September 2007
Briefing note	England, Wales, Scotland, Northen Ireland	August 2007

Communicating with your communities - How best to communicate about climate change at the local level
Guidance and best practice examples of councils communicating climate change action at a local level

Low carbon leadership - A workbook for decision makers
Help to understand the carbon footprint of your area and lead your community to take action.

Funding

Funding sustainable energy
Guidance on sources of funding for sustainable energy projects

Funding sustainable energy: a summary
Summary document on how to lever in funding for sustainable energy projects

Resourcing sustainable energy schemes
Guidance on methods of funding and financing sustainable energy initiatives

Carbon Emissions Reduction Target (CERT) funding
An overview of CERT and guidance on accessing CERT funding

Energy Efficiency Commitment funding - Chillout scheme
A case study on a funding scheme developed by Daventry District Council

Energy Efficiency Commitment funding - East Riding of Yorkshire
A case study on a funding scheme developed by East Riding of Yorkshire

Energy Efficiency Commitment funding - South Humber Energy Efficiency Partnership
A case study on a funding scheme developed in South Humber

Transport

(For the full range of technical publications please visit the website)

Transport: an introduction
A briefing note highlighting transport legislation relevant to climate change

Publication type	Region	Date completed
Briefing note	England, Wales, Scotland, Northen Ireland	July 2008
Briefing note	England, Wales, Scotland, Northen Ireland	October 2008
Briefing note	England, Wales, Scotland, Northen Ireland	August 2008
Summary	England, Wales, Scotland, Northen Ireland	August 2008
Briefing note	England, Wales, Scotland, Northen Ireland	September 2008
Briefing note	England, Wales, Scotland	July 2008
Case study	England	January 2005
Case study	England	February 2005
Case study	England	February 2005
Briefing note	England, Wales, Scotland, Northen Ireland	March 2008

Contact information

Practical help
Contact Practical help on 0844 84 888 30 or email: practicalhelp@est.org.uk.

Local authority one-to-one support
For further information please email: 1to1support@est.org.uk
or call us on 0844 84 888 30.

Support for local authorities in Scotland
If you are interested in getting in contact with your local advice centre or one of these officers, contact the Practical help team on 0844 84 888 30.

Keeping it local
If you are not already talking to your advice centre, call Practical help on 0844 84 888 30 and they will put you in touch. The general public can contact their local advice centre on 0800 512 012.

Greener Communities
You can call the community helpline on 0844 848 0077 or email: cafe@est.org.uk.

The Housing programme
As a local authority, you can access the expertise of the Housing programme through Practical help. There is also a direct technical helpline for building professionals that you can call on 0845 120 7799.

Energy services consultancy
Email us or call Practical help on 0844 84 888 30 to find out more.

Green fleet review
For further information please contact the transport team on 0845 602 1425.

Presentations
If you think your council may benefit from a sustainable energy presentation, contact Practical help on 0844 84 888 30.

Workshops
If you think your council may benefit from a climate change workshop, contact Practical help on 0844 84 888 30.

Homes Energy Efficiency Database (HEED)
To find out more, email heed@est.org.uk.

Consumer segmentation
For further information contact Practical help on 0844 84 888 30.

energy saving trust®

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